

Date: 6/9/2014 8:14 AM
From: nancy.sarieh@sfdph.org
Subject: RE: IMMEDIATE DISCLOSURE REQUEST FOR PUBLIC RECORDS: Software Program Did Not Work as Designed
To: Pmonette-shaw@earthlink.net
cc: PublicRecords.DPH@sfdph.org , kelly.hiramoto@sfdph.org

Mr. Monette-Shaw,

In response to your public records request on June 1, 2014, the software program involved that did not work as designed is SF GetCare.

This completes your public records request. Thank you.

Nancy Sarieh | Public Information Office
San Francisco Department of Public Health | 101 Grove Street | 415.554.2716

From: pmonette-shaw <Pmonette-shaw@earthlink.net>

Sent: Sunday, June 1, 2014 3:53 PM

To: Kelly.Hiramoto@sfgov.org

Cc: Campos, David (BOS); Goossen, Carolyn (BOS); barbara.garcia@sfgov.org; Hinton, Anne (DSS)

Subject: IMMEDIATE DISCLOSURE REQUEST FOR PUBLIC RECORDS: Software Program Did Not Work as Designed

IMMEDIATE DISCLOSURE REQUEST FOR PUBLIC RECORDS: Software Program Did Not Work as Designed

June 1, 2014

Kelly.Hiramoto
Acting Director of Transitions
San Francisco Health Network
1380 Howard St, Room 212
San Francisco, CA 94103

Dear Ms. Hiramoto,

This is an Immediate Disclosure Request for public records under San Francisco's Sunshine Ordinance, the California Public Records Act, Proposition 59, and the Brown Act.

On May 29, Carolyn Goosen in Supervisor David Campos' office was kind enough to forward me your e-mail to her. In response to several data elements requested, you repeatedly stated that "The data that was collected is incomplete. The software program designed to capture the data did not work as designed."

Please indicate the name of each software program that did not work as designed. If there were multiple software programs involved that did not work as designed, please list the name of each software program.

Thank you,

Patrick Monette-Shaw
Columnist
Westside Observer Newspaper

cc: David Campos, Board of Supervisors, District 9