



Rehabilitation Services Update

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yesterday

LAGUNA
HONDA

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today

Mission and Vision

- In-line with the strategic values of the SFDPH
- In support of “Residents Come First.”
- Focus is on rebuilding lives, promoting independence and highest level of functioning.

Rehabilitation Team



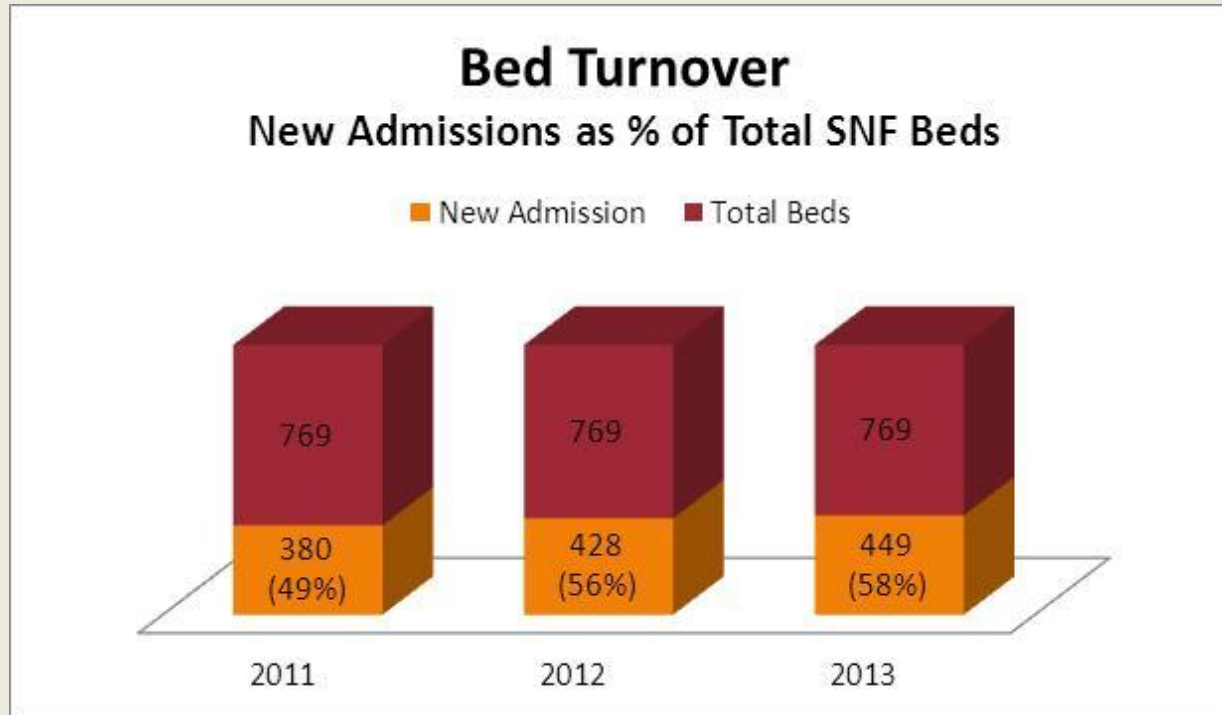
What we do

- Using a patient/resident-centered approach, assist patients in reaching their highest level of function through
 - Basic self-care (dressing, grooming, bathing, feeding/eating)
 - Functional mobility (household and community)
 - Community living (transportation, shopping, care of family members)
 - Work and vocational exploration/rehab

Levels of Care for Rehab

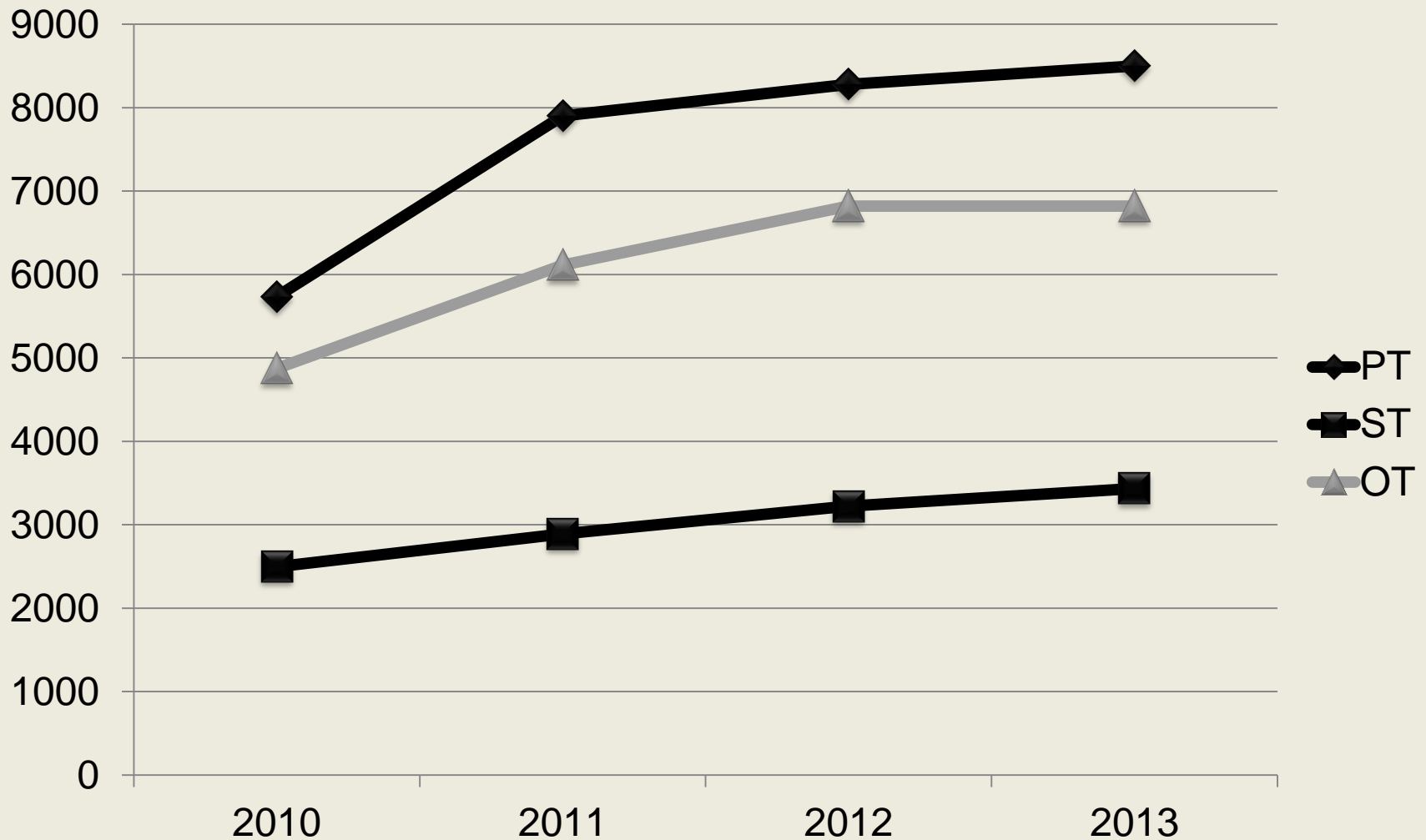
- 49 short stay SNF rehab beds on Pavilion Mezzanine
- 5 inpatient rehabilitation beds
- 700 general SNF beds
- Outpatient services, including Aquatic Therapy

Appropriate Level of Care/Patient Flow



- For CY2013 Laguna Honda showed a **58%** bed turnover rate, and a record **449** admits.

Total Number of patient visits/year



Rehab Strategic Goals FY 2013-14

- *Maintain/Increase Census*
Goal: 48
FY 2012-13: 47.62 FY 2013-14: 47.88
- *Decrease Length of Stay*
Goal: =/<60
FY 2012-13: 58.44 days FY 2013-14: 61.89 days
- *Increase Community Discharges*
Goal: 96
FY 2012-13: 83 discharges FY 2013-14: 57

FY 2013-14 Acute Rehab Strategic Goals

Healthcare Reform

Increase average daily census

Goal: \geq 6 patients

FY 2012-13: 4.1 pts

FY2013-14: 2.95 pts

Increase acute rehab admissions

Goal: Increase by 20% from previous year

FY 2012-13: 40 admits

FY 2013-14: 26 admits

Improved Access to Rehab Services

- SFGH/LHH Integration
- Information Technology Improvements
 - Phase out of Microsoft Access database
 - Phase in of eClinicalWorks/LCR by 2015
- LCR Scheduling
 - Outpatient Aquatics, Inpatient Restorative
 - eReferral go-live February 3, 2014

Fiscal Responsibility

- Moving billing system to LCR point of service entry
- Increased controls over ordering of equipment and supplies
- Budget neutral for staffing

DPH Wide Integration

- Improve Access to Rehab
 - Exploration of therapists in the COPC clinics
 - Expansion of outpatient services
- Rehab Integration
- EMR across the continuum of care
- Seamless services between acute to post-acute phases of care

Opportunities

- Increased education leading to competencies and certifications in neurological diagnoses and Rehab Nursing
- Increased community outreach and programming available post D/C

Questions/Comments