

HSAG Hired as Laguna Honda Hospital's "Quality Improvement Expert" Investigations Into LHH's Underlying Mismanagement

LHH's "Root Cause Analysis" (RCA) Reports

Root Causes of LHH's Deficiencies That Led to Its Decertification

(Sort: Descending Number of Root Causes)

Category #	Root Cause "Foundational" Category	Total # of "Root Causes"	Percent of "Root Causes"
5	Resident Rights and Freedom from Harm	28	16.7%
10	Resident Quality of Care	26	15.5%
3	Behavioral Health and Substance Abuse	20	11.9%
6	Comprehensive Care Plans and Quality of Care	18	10.7%
13	Abuse and Neglect	16	9.5%
2	Infection Prevention and Control	15	8.9%
8	Emergency Preparedness Program (EPP)	8	4.8%
9	Fire and Life Safety	8	4.8%
11	Food and Nutrition Services	7	4.2%
12	Homelike Environment	7	4.2%
7	Competent Staff, Training, and Quality of Care	6	3.6%
1	Quality Assurance & Performance Improvement	5	3.0%
4	Medication Management and Administration	4	2.4%
13	Major Foundational Categories	Total: 168	100.0%

73.2%

Source: "Root Cause Analysis Reports" #1 – #9 prepared by LHH's HSAG Consultant.